# **Vyjuvek Premixed Syringes are not Carried by CVS Specialty**

[Information](#_Toc161062721)

[Related Documents](#_Toc161062722)

**Description:** Medication is not stocked by CVS Specialty providing alternative and referral information.

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| **Information** |

**LDDs** (Limited Distribution Drugs) are medications that are only available through certain pharmacies. They're generally used to treat complex or rare medical conditions. LDDs are usually higher cost. They may also have special storage and handling, administration, or monitoring requirements.

Complete as appropriate:

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| **If…** | **Then…** |
| Member calls to place an order for Vyjuvek Premixed Syringes | Let them know that CVS Specialty does not carry or stock this Limited Distribution Drug (LDD).  We can dispense the Vyjuvek Carton. |
| Member requires Vyjuvek Premixed Syringes | Refer the member to the only Specialty Pharmacy dispensing Vyjuvek Premixed Syringes, Option Care Health Vyjuvek Pharma Program at **1-833-981-8237**. |
| Member requests Vyjuvek Carton | Transfer to CVS Specialty Center of Excellence Team at **1-866-643-4045.** |

**Reminder:** Test Claims run on Vyjuvek Premixed Syringes do not indicate this is a Limited Distribution Drug (LDD) only dispensed by a single Specialty Pharmacy.

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| **Related Documents** |

[Customer Care Abbreviations, Definitions, and Terms Index (017428)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c1f1028b-e42c-4b4f-a4cf-cc0b42c91606)

**Parent Document:** [CALL 0049 Customer Care Internal and External Call Handling](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0049)

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